



SIMON LENGER

TERMS & CONDITIONS

EFFECTIVE DATE: 1 JANUARY 2026

These Terms & Conditions apply to SimonLenger.nl, operated by Groot Ropta B.V., registered with the Dutch Chamber of Commerce under number 22056131 and VAT number NL813768998B01.



1. GENERAL

These Terms & Conditions apply to all quotations, offers, purchases, sales, agreements, deliveries and services provided by SimonLenger.nl / Groot Ropta B.V. By placing an order, accepting a quotation or entering into an agreement, the customer accepts these Terms & Conditions. Any deviation from these Terms & Conditions shall only be valid if confirmed in writing.



2. QUOTATIONS AND ORDERS

All quotations, offers and price indications are non binding unless explicitly stated otherwise in writing. Orders and agreements become binding only after written confirmation by SimonLenger.nl. SimonLenger.nl reserves the right to refuse, amend or cancel orders due to product availability, market conditions, pricing changes, payment concerns or unforeseen circumstances.



3. PRODUCTS AND AVAILABILITY

All products are offered subject to availability, origin, seasonality and market conditions. Specifications, sizes, weights, glazing percentages, packaging details, origin information and product descriptions are provided as accurately as possible but may vary depending on supply conditions.



4. PRICING

All prices are subject to confirmation. Unless otherwise agreed in writing, prices exclude VAT, duties, taxes, customs charges, inspection costs, transport costs and any applicable local charges. SimonLenger.nl reserves the right to adjust pricing due to currency fluctuations, freight developments, market shortages, supplier increases, governmental measures or other market related circumstances.



5. PAYMENT TERMS

Payment terms shall be agreed in writing between parties. Invoices must be paid within the agreed payment term. Late payments may result in interest charges, suspension of deliveries, cancellation of agreements and recovery of legal or collection costs. All collection and legal costs arising from overdue payments shall be borne by the customer.



6. DELIVERY AND LOGISTICS

Delivery dates are estimates unless expressly confirmed in writing. SimonLenger.nl shall not be liable for delays resulting from logistics providers, customs procedures, strikes, weather conditions, transportation disruptions, port congestion, governmental restrictions or circumstances beyond reasonable control. Risk transfers to the customer upon shipment, delivery, collection or transfer to the agreed carrier unless otherwise agreed in writing.



7. QUALITY CONTROL AND CLAIMS

Customers must inspect products immediately upon delivery. Claims relating to quality, shortages, defects, packaging, documentation or temperature conditions must be submitted in writing within 24 hours after delivery. Supporting evidence, including photographs, batch information and shipment documentation, may be requested. Products may not be returned without prior written approval from SimonLenger.nl.



8. LIABILITY

The liability of SimonLenger.nl / Groot Ropta B.V. is strictly limited to the value of the affected order. SimonLenger.nl shall not be liable for indirect losses, consequential damages, loss of profit, business interruption, reputational damage or missed commercial opportunities.



9. FORCE MAJEURE

SimonLenger.nl shall not be liable for delays, shortages, non performance or inability to perform obligations resulting from events beyond reasonable control. Such events include but are not limited to supply chain disruption, transport delays, customs restrictions, import or export limitations, strikes, natural disasters, epidemics, governmental action, market shortages or unforeseen operational circumstances.



10. RETENTION OF TITLE

Ownership of delivered goods remains with SimonLenger.nl / Groot Ropta B.V. until full payment has been received. Until payment is completed in full, the customer may not pledge, transfer or otherwise encumber the goods.



11. APPLICABLE LAW AND JURISDICTION

These Terms & Conditions are governed exclusively by Dutch law. Any disputes arising from agreements with SimonLenger.nl / Groot Ropta B.V. shall be submitted to the competent court in The Netherlands.



12. WEBSITE AND COMMUNICATION

Information published on www.simonlenger.nl is provided for general information purposes only. SimonLenger.nl does not guarantee uninterrupted website availability or absence of technical errors. Electronic communication, including email correspondence, shall be considered valid communication between parties.



13. CONFIDENTIALITY

Commercial information, pricing structures, sourcing details and business information exchanged between parties shall be treated as confidential unless disclosure is required by law.



14. FINAL PROVISION

If any provision of these Terms & Conditions is held invalid or unenforceable, the remaining provisions shall remain fully effective.



SIMONLENGER.NL
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📄 KvK (Chamber of Commerce): 22056131
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